

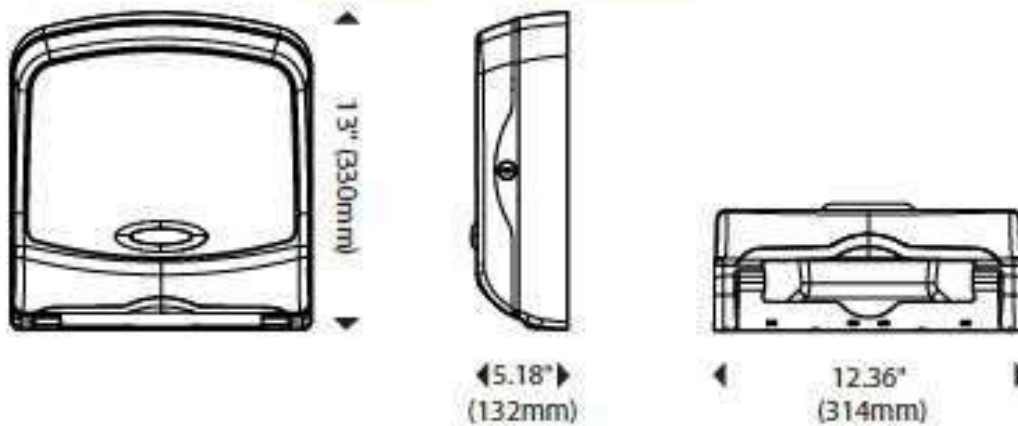


**Tork Hand Towel Multifold Dispenser:**  
H2 System, H23 System: 78T1 (Smoke/Gray)  
**Dispenser Dimensions HxWxD (Inches):**  
13.0 x 12.36 x 5.18 (30.02 x 31.39 x 13.16 cm)

**Multifold Product Options:**

All H2 and H23 System Tork Multifold Towels

**Dispenser Dimensions**



### **Part Description with Replacement Instructions**

Parts with SKUs listed are available for order as of the revision date on the manual. Contact an Essity Sales Rep or the Essity Quality Coordinator to order these parts.

If no SKU is listed, the availability of the part is unknown. Please contact the Essity Quality Coordinator for more information (see Contacting Essity section).

### **Replacement SKU      Description & Replacement Instructions**

#15 KEY	#15 DISP KEY (78T1)
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#### **Mounting height**

The lower part of the dispenser should be	47 inches
47 inches 120 cm	120 cm
from the floor.	

### **Preventive Maintenance**

All folded towel dispensers should be cleaned any time there is heavy paper dust build-up inside the dispenser. If paper dust is not a problem, approximately every year is a good frequency for cleanings. The following is the recommended procedure to cleaning:

- 1) Open the dispenser and remove the remaining towels.
- 2) Clean out any paper dust. This can be done in several ways, such as, vacuuming, blowing out with a can of compressed air (wear safety glasses), wiping out with a damp cloth, etc.
- 3) Clean the cover with a general all-purpose cleaner that is safe for plastics.

### **Troubleshooting**

#### **Problem: Multifold dispensing poorly.**

- Inform your Essity Sales Rep or the Essity Quality Coordinator of the problem.

#### **Problem: Any paper-related problem.**

- Take note of the date code on the outside of the case of paper product. Then contact the Essity Quality Coordinator and explain the problem.

#### **Problem: Any other problem not stated above.**



- Contact the Essity Quality Coordinator.

### **Contacting Essity**

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To contact the Essity Quality Coordinator, dial 1-866-722-6659 and press 6. If asked for the date code on the dispenser, see instructions below.

Product Code Date Location: The circle on the right shows an arrow pointing to the month, with the year in the center of circle. The left circle shows the day of month. Some dispensers may not have the day circle, but should have the month and year circle.

