



**Tork Hand Towel Centerfeed Dispenser:**

M23 System: 93T (smoke)

**Dispenser Dimensions HxWxD (Inches):**

12.75 x 10.125 x 10 (32.39 x 25.72 x 25.40 cm)


**Centerfeed Towel Product Options:**

RC530 (Tork Universal, 2 ply)

**Parts**



Part Description	Replacement SKU
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93T COVER	
#15 DISP KEY	#15 KEY
	
FUNNEL DOOR	



Part Description	Replacement SKU
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OPENING SETTING	
ADJUSTMENT SCREW	

**Mounting height**

The lower part of the dispenser should be 53 inches 135cm from the floor.

**Part Description with Replacement Instructions**

Parts with SKUs listed are available for order as of the revision date on the manual. Contact an Essity Sales Rep or the Essity Quality Coordinator to order these parts.

If no SKU is listed, the availability of the part is unknown. Please contact the Essity Quality Coordinator for more information (see [Contacting Essity](#) section).

**Replacement SKU      Description & Replacement Instructions**

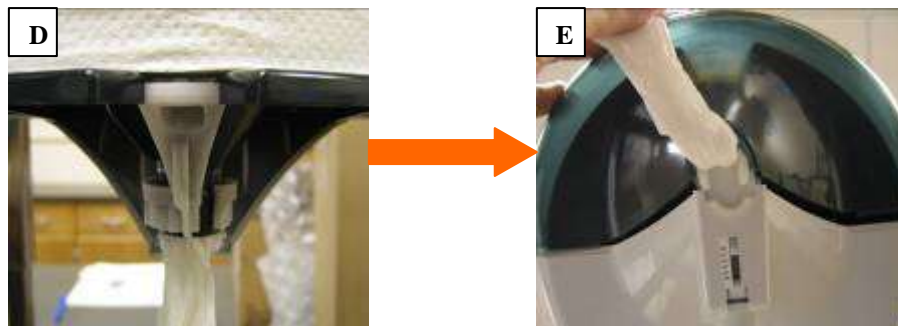
	<p>93T COVER                  The cover for the 93T can be removed by opening the cover and pulling the cover away from the rest of the dispenser. The hinges will separate.</p>
#15 KEY	#15 DISP KEY
	<p>FUNNEL DOOR                  The funnel door is used in the installation of a centerfeed towel roll. See <a href="#">Loading Instructions</a> for more details. Not replaceable.</p>
	<p>OPENING SETTING                  This is a scale that reads from 0 to 5. It indicates the size of the opening at the bottom of the funnel. For more details, see the <a href="#">Settings</a> section. Not replaceable.</p>
	<p>ADJUSTMENT SCREW                  Turning the adjustment screw changes the size of the opening at the bottom of the funnel. For more details, see the <a href="#">Settings</a> section. Not replaceable.</p>

**Loading Instructions**

1. Open cover. The funnel door should be in the closed position (A). Push funnel door to the left to open the funnel (B). Clear away any pieces of towel from inside the dispenser and funnel. Remove core from a new roll of centerfeed towel. Set roll in the dispenser and insert towel through the opening in the funnel (C).



2. Make sure towel is completely in funnel, so it will not be pinched between the door and funnel when closed. Close funnel door (D). Start to shut the cover. Make sure before you snap cover shut that the towel is not pinched between the cover and dispenser housing (E).



## **Settings**

The following section will describe the adjustment system on the 93T and recommend a method of properly setting the opening size of the funnel.

The setting for the opening of the funnel can be found on the bottom of the dispenser. The scale goes from 0 (smallest opening) to 5 (largest).



Product	Recommended Setting	Probable Range
RC530	2.0	1.5 – 2.5

The key for the cover (#15 KEY) or a coin can be used to turn the adjustment screw. To increase the opening size (and the setting #) turn the screw clockwise. To decrease the opening size (and the setting #) turn the screw counter-clockwise.



Ideally, the dispenser should be set at an opening size which provides enough resistance that each towel breaks at the perforation. If you are able to dispense multiple towels in one normal dispensing motion, the opening setting is likely too high. The other consideration when setting the opening size is that the resistance should not be high enough that it exceeds the strength of the towel. (Note: Test with wet hands.) If the towel tears/rips while dispensing or if wet hands causes the towel to break off prior to fully dispensing, the opening setting is likely too small. When adjusting the settings on the 93T, start at the recommended setting and make adjustments based off of how the towel is dispensing.

## **Preventive Maintenance**

The 93T should be cleaned any time there is heavy paper dust build-up inside the dispenser. If paper dust is not a problem, approximately every year is a good frequency for cleanings. The following is the recommended procedure to cleaning:

- 1) Open the dispenser and remove the roll of paper. Clear all paper from the funnel.
- 2) Clean out any paper dust. This can be done in several ways, such as, vacuuming, blowing out with a can of compressed air (wear safety glasses), wiping out with a damp cloth, etc.
- 3) Clean the cover with a general all-purpose cleaner that is safe for plastics.

## **Troubleshooting**

### **Problem: Towel not dispensing properly.**

- Review the instructions in the Loading Instructions and Settings section to confirm the paper is being properly loaded into the dispenser and the opening of the funnel is set at the correct size. If the information in the sections does not correct the problem, contact your Essity Sales Rep or the Essity Quality Coordinator to report the problem.

### **Problem: Any paper-related problem.**

- Take note of the date code on the outside of the case of paper product. Then contact the Essity Quality Coordinator and explain the problem.

### **Problem: Any other problem not stated above.**

- Contact the Essity Quality Coordinator.

## **Contacting Essity**

To contact the Essity Quality Coordinator, dial 1-866-722-6659 and press 6. If asked for the date code on the dispenser, see instructions below.



Product Code Date Location: Open dispenser, take out any paper. Look on back wall of dispenser for circles (like shown on the right) molded into unit. The circle on the right shows an arrow pointing to the month, with the year in the center of circle. The left circle shows the day of month. Some dispensers may not have the day circle, but should have the month and year circle.

## 93T – Tork Hand Towel Centerfeed Dispenser Mounting Instructions

